

NewbornDx™ ordering instructions



Step 1. Order shipping kits and requisitions

- NewbornDx™ shipping kits are available for sample collection and are orderable here: AthenaDiagnostics.com/NewbornDx or, if urgently needed, by emailing GeneTeam@QuestDiagnostics.com
 - Please note: shipping kits are not required but are available for convenience
- All shipping kits include a dried blood spot card for baby and different sample collection options for parents, as well as a [requisition](#), sample bag, FedEx® shipping label, and FedEx bag
- Shipping kit options include:
 - Three (3) dried blood cards, with five (5) spots per card preferred
 - Dried blood spot card plus room for two (2) EDTA tubes for parent collection
 - Dried blood spot card plus two (2) saliva tubes for parent collection
 - If sending multiple shipping kits due to parents not being present, include a photocopy of the requisition with each shipping kit

Step 2. Collect and ship the sample(s)

- Dried blood spot cards need to fully dry before shipping
- **Parental samples should be sent with the baby's sample to ensure no delay in results**
 - If not possible, parent samples can be sent separately, but since all samples are started at the same time, a delay in parent samples will delay results for the patient
 - A shipping kit and copy of the requisition can be sent home for the parent(s) to complete separately, if needed
 - Parent(s) may self-collect saliva at home and take kit to FedEx for rapid shipment or return it to the NICU for the staff to send with the patient's sample
 - Be sure to give the parents a copy of the patient's requisition form to include in parent(s) shipping kit if sending separately
- Samples can be received everyday via FedEx except Sunday
 - If concerned that a sample may arrive on a weekend, be sure to select "Saturday Delivery" on the FedEx label
 - Send tracking information to GeneTeam@QuestDiagnostics.com and retain for your records

Step 3. Notify NewbornDx genetic counseling team of incoming sample(s)

- Please provide the following in advance, if possible:
 - Contact information (phone and/or email) for someone able to answer clinical or logistical questions
 - FedEx tracking number
 - Copy of the completed requisition OR name of institution, ordering clinician, patient names, and date of births
 - Clinical history form, clinical summary, and/or relevant clinical notes
 - Best phone number, fax, and/or email for result return
- You can reach our genetic counselors by:
 - **Fax:** 1.774.849.3207
 - **Email:** GeneTeam@QuestDiagnostics.com
 - **Telephone:** 1.800.394.4493 x2031